



ABOUT THIS BENEFIT

Members have access to America's premier provider of identity theft resolution services with CyberScout® and the Lifestages® Identity Management Services. Use the proactive tools and recovery assistance to quickly respond to an identity or fraud crisis. Benefit from essential identity theft protection and resolution services, educational tips and resources.

This service is **included in the cost of your membership**, no matter how often you need to talk to a fraud specialist. Services include:

- **Proactive services** — if your wallet or purse is lost or stolen, or anytime you suspect your identity might be vulnerable, an experienced fraud specialist will place a free fraud alert, when appropriate, and offer guidance.
- **Resolution services** — provides step-by-step guidance through the identity resolution process from start to finish. Your personal fraud specialist works with you to help prepare notification letters, work with government agencies and creditors, and stop fraudulent bills and charges. Victims of identity theft are provided with one year of free fraud-monitoring services.

- **Document replacement assistance** — provides help in replacing lost, stolen or destroyed identity documents, including Social Security cards, birth certificates, passports and driver's licenses.
- **Access to identity protection tips and tools** — help keep you and your family safe.

Members must identify themselves as an Alliance Member when speaking with the Vendor.

NOTE: Benefit availability may vary by member state of residence and are updated periodically and Members should check the Web site www.alliancedirectbenefits.com or call Member Services (800-733-2242) for the latest information. All benefits are available to the primary member, spouse/partner and legal dependents. Certain limitations, restrictions and exclusions may apply. The Alliance Value Plan is administered by the Alliance – a nonprofit corporation formed under the laws of the District of Columbia. The benefits explained herein are offered at the sole discretion of the Alliance.

ACCESS THIS BENEFIT

Tips and Instructions:

If you believe your identity has been compromised, call 888-249-9002, identify yourself as an Alliance Member and you will be referred immediately to an experienced fraud specialist.

Visit www.cyberscout.com/KnowledgeCenter for daily alerts on the latest scams and access to a vast library of valuable resources, tips and information.

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